

RFP NO : IGSSL/81/2024-25 dated 19/07/2024

Dated: 17th October 2024

**To
The Respective Bidders,**

RFP Name: - Request for Proposal for Supply, Implementation and Maintenance of Contact Centre Solutions related to Out-Bound Calls on OpEx Model.

Dear Sir/ Madam,

We would like to thank you for your participation and time for the said RFP.

The technical element made up 70% of the total score and the price element 30% of the total score. Basis of Techno Commercial evaluation below is the results.

Sr. No.	Firm Name	Techno-Commercial Rank
1	DEEPIJA TELECOM PRIVATE LIMITED	H1
2	ASCENT E-DIGIT SOLUTIONS PRIVATE LIMITED	H2
3	VIS NETWORKS PVT LTD	H3

Further, the following bidder was determined as not-eligible basis evaluation criteria,

Sr. No.	Firm Name
1	OZONETEL COMMUNICATION PRIVATE LIMITED

Sd/-
Kanhaiyalal Agarwal
Chief Executive Officer